HolidayTravelWatch
PO Box 12768
Birmingham
B28 1AQ
08450179229

September 1, 2009

His Excellency
Mr Mehmet Yigit Alpogan
The Embassy of The Republic of Turkey
43 Belgrave Square
London
SW1X 8PA

SPECIAL DELIVERY

Dear Mr Ambassador:

Open Letters & The Holiday Village, Sarigerme, Turkey

Since the 24 August 2009, I have endeavoured to bring to your attention the growing and continuing problem of the above named hotel in Sarigerme. Our open letters (published on our website and forwarded to the Embassy web address and subsequently the Embassy's press office), was designed to highlight not only the deep respect that this and indeed British Holidaymakers hold for Turkey and its peoples, but published in an effort to obtain your urgent intervention on this serious problem.

I regret to say that whilst this matter has now been forwarded to the 'Go To Turkey' Organisation, there appears to be a reluctance to react quickly or to forward the said Open Letters for your consideration!

We have reported upon the wide range of complaints received from returning British Holidaymakers since 2006, but it is again with regret, that we have again reported similar complaints in this 2009 holiday season!

What is of great concern is that within the first 100 holidaymakers we have dealt with, 11 report that they have confirmed Cryptosporidium, 22 with Salmonella and 2 with Campylobacter. This does not account for the fact that within the 100, there are also people who have reported serious gastric and ear infections.

I ask again for your kind intervention to request that the Turkish Health Authorities attend upon this hotel complex and liaise with their British counterparts so that an end can be put to this 'annual-fest' of holiday complaints.

As I have already stated in our open letters to you, we are certain that the people of Turkey would be horrified to read of the experiences of guests to their beautiful country – please help to restore the confidence of past and intending British Holidaymakers to this area and support the people of Sarigerme by arranging for those Authorities to act now!

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For your convenience, I attach links to our two open letters:

First Open Letter - http://www.holidaytravelwatch.net/news-desk/the-crows-nest/an-open-letter-to-the-turkish-ambassador-in-london-his-excellency-mr-mehmet-yigit-alpogan/

Second Open Letter - http://www.holidaytravelwatch.net/news-desk/the-crows-nest/second-open-letter-to-the-turkish-ambassador-in-london-his-excellency-mr-mehmet-yigit-alpogan

If I can assist in any way, please do not hesitate to contact me directly.

Regards,

Frank Brehany
Managing Director – HTW

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