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Articles

The Urgent Question of Standards

The tragic 2006 Corfu Carbon Monoxide deaths, recently featured on the BBC Panorama programme.

The programme provided an insight into the experience of the family, the nature of the problem that led to the deaths of two children, and the response of the tour operator.

Not surprisingly, the family expressed their views on what had happened to their children, and where they thought the responsibility lay. The tour operator was unhappy with the format of the programme, and it appears that their complaints may be the basis for further action.

HolidayTravelWatch has consistently called for a safe uniform standard, to be imported into all holiday contracts. The basis of its call is enshrined within the Package Travel Regulations. We believe that clear consumer protections, lead to a clear contractual relationship between the travel consumer and travel provider alike. The Corfu program only confirms what we already know. Many holidaymakers experience problems within their holiday contracts, is it right therefore that those rights should now be diluted because of some legal sophistry? How many Corfu tragedies must take place before action is taken? Politicians must act now, not abdicate their responsibility to the travel consumer!

HolidayTravelWatch
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If you have been affected by any of the issues raised in this article, and would like to receive advices, then please contact HolidayTravelWatch without delay.